

The Hong Kong University of Science and Technology

Course Syllabus

[Course Title] Demand and Supply Analytics

[Course Code] IEDA 3460

[No. of Credits] 3

[Pre-requisites] IEDA 2520

Name: Jiashuo Jiang

Email: jsjiang@ust.hk

Course Description

This course covers major topics in supply chain management, the general process of matching supply with demand. Supply chains are networks of organizations that supply and transform materials, and distribute final products to customers. This course views the supply chain from a general manager's perspective. Supply and demand management represents a great challenge as well as a tremendous opportunity for most firms. If designed and managed properly, supply chains are a crucial source of competitive advantage for both manufacturing and service enterprises. This becomes even more important as product life cycles are shrinking, product and service variety is growing and competition is intensifying.

Learning Outcomes:

1. Understand how to make supply chain design and policy decisions to develop the supply chain capabilities required to support the business strategy and improve the performance of a firm and of an entire supply chain.
2. Learn how to examine and improve the flow of materials and information through a network of suppliers, manufacturers, distributors, and retailers in order to help firms get the right product to the right customer in the right amount and at the right time.
3. Learn how to make decisions on the following fundamental supply chain performance drivers: facilities, inventories, transportation, information, sourcing and pricing.
4. Special emphasis is given to gaining an understanding of how supply chain decisions have to account for coordination requirements within and across firms, the impact of uncertainty, and the specific product and customer characteristics that derive from the overall business strategy.

Course Outline by Major Topics:

Supply Chain Design, Planning and Operation; Facility Location; Supply Chain Planning; Inventory; Transportation; Supply Chain Risks; Supply Chain Coordination; Sourcing; E-commerce

The course will be self-contained.

Assessments:

Assessment Task	Contribution to Overall Course grade (%)
Mid-Term	35%
Homework	15%
Final examination	50%

Required Texts and Materials

Textbook ``Supply Chain Management: Strategy, Planning, \& Operation}'' by Chopra \& Meindl (C\&M), 6th Ed, as well as lecture slides, to be provided on the course.