# ISDN 4000S – Applied Generative AI for Interdisciplinary Projects Spring 2024 (3 Credits)

 L1
 Time: Friday 09:00am – 10:50am,
 Venue: Rm 5564

 LA1
 Time: Wednesday 03:30pm – 05:20pm,
 Venue: Rm 5508

### **Course Description**

As industries demand a new generation of professionals who can collaborate across disciplinary lines, challenges arise in search of latest innovations which can facilitate interdisciplinary learning, collaboration, and effective project management in cross-discipline teams. This course will introduce the utilities of generative AI tools (e.g., ChatGPT) in both learning and project management. Students will work in team projects and tackle real design challenges presented by experts in fields such as EduTech, ArtTech, SportsTech, MarineTech, PropertyTech. This special topic aims to let students experiment on leveraging Generative AI to enhance work processes in design thinking and project management. Topics covered will include AI-enhanced design thinking, knowledge sharing principles, agile project management, collaborative learning, and AI in education.

### **Course Objectives**

The course aims to empower students to take an active role in their own learning. Through the design and implementation of solutions for an interdisciplinary, technology-integrated project, students will contribute to addressing real-world challenges and engage in a self-reflective journey. Design thinking and project management are core skills to come up with quality user-centered solutions. This course adopts a project-based approach. Students will work on hands-on prototyping and pitch their solutions in an authentic and professional manner. Although the course project will place students in a specific field of interest (e.g., EduTech), the skills that students acquire will be transferrable to other interdisciplinary context. They will critically evaluate their own interdisciplinary studies, identify areas for growth, and develop a deeper understanding of their strengths and limitations.

ILO No.	Description
1	Demonstrate an understanding of the principles and challenges of interdisciplinary projects
2	Identify appropriate Gen-AI tools for specific project requirements in interdisciplinary contexts
3	Utilize Gen-AI techniques to create personas, generate ideas and prototype solutions
4	Apply Gen-AI tools to enhance project planning, scheduling, resource allocation, and risk assessment
5	Reflect on personal growth and interdisciplinary learning journey
6	Collaborate effectively in interdisciplinary teams

### **Intended Learning Outcomes (ILO)**

### **Course Instructor(s)**

Dr. Jac LEUNG Email: <u>egjac@ust.hk</u> Office: 3469 2793

### **Course Coordinators**

TBA

# Grading

Task Items	Type of Submission	% of final grade	ILO#
Active participation in-class activities, reading reflections and discussions	Individual	20%	1-6
Design thinking process documentation	Team	20%	1-6
Project management using Gen-AI	Team	10%	1-6
Project presentation	Team	30%	1-6
Learning portfolio	Individual	10%	1, 5
Peer evaluation	Individual	10%	6

# **Assignment Submissions**

Students are required to individually submit all course assignments onto Canvas to the designated assignment folders. Assignments that are meant to be completed independently will be graded individually while team assignments will receive a team grade. However, students will not receive a grade for any assignment they do not submit.

### Late Submissions

20% of the total marks will be deducted from an assignment for each day that it is late (weekends are also counted). Assignments submitted more than 5 days after the due date will receive a zero grade.

### Attendance

Students need to contact Course Instructors or Course Coordinators in advance to make alternative arrangements if they cannot complete/attend any assessments.

#### Team Assessments

Individuals who have not received permission to be excused and are not present will receive a zero grade (except in cases of emergencies and documented illnesses). The whole team will lose out on any grades associated with a missing students' participation or contributions.

# Weekly schedule

Wk	L/LA	Date	Day	Time	Activity	Remark
1	LA1	31 Jan	Wed	No class		1
1	L1	2 Feb	Fri	0900 - 1050	Course Introduction (How AI is changing the future of work)	Common project issues
2	LA1	7 Feb	Wed	1530 – 1720	Case Study (J&J): Conventional vs. AI-empowered workflow	*GenAI application: HKUST ChatGPT / Poe Reflect on Project management issues
2	L1	9 Feb	Fri	0900 - 1050	AI in Education & AI literacy	*GenAI application: Notion AI (Reflective blog post) AI literacy questionnaire
3	LA1	14 Feb	Wed	1530 – 1720	Presenting Ideas	<ul> <li>*GenAI application: Microsoft Copilot, Gamma.app (PPT generation)</li> <li>Topics:</li> <li>Generative Adversarial Networks (GAN)</li> <li>Supervised, unsupervised, reinforcement learning (RL)</li> <li>Natural Learning Processing (NLP)</li> </ul>
3	L1	16 Feb	Fri	0900 - 1050	AI-enhanced design thinking (Design Thinking Process walkthrough, AI adoption)	
4	LA1	21 Feb	Wed	1530 – 1720	Peer Teaching on GenAI tools	
4	L1	23 Feb	Fri	0900 - 1050	<ul><li>Talk by Industrial Partner</li><li>Application of AI in EdTech</li><li>Project Mgt retrospectives</li></ul>	Reading on AI in Design Thinking + Presentation Invited Speaker: Eric (CEO of Lango)
5	LA1	28 Feb	Wed	1530 – 1720	Generating personas	*GenAI application: UXPressia (Multi-persona journey map)
5	L1	1 Mar	Fri	0900 - 1050	AI-enhanced design thinking (MISO)	Prompting tips
6	LA1	6 Mar	Wed	1530 – 1720	Initializing user research	*GenAI application: Miro / Figjam (Collaborative user research)
6	L1	8 Mar	Fri	0900 - 1050	AI-enhanced design thinking (Divergent Thinking)	
7	LA1	13 Mar	Wed	1530 – 1720	Ideating solutions	*GenAI application: Miro / Figjam (Collaborative brainstorming)
7	L1	15 Mar	Fri	0900 - 1050	Individual Group Consultation	
8	LA1	20 Mar	Wed	1530 – 1720	Problem Identification Presentation	
8	L1	22 Mar	Fri	0900 - 1050	Agile Project Management	Reading on AI in Project Management + Presentation
9	LA1	27 Mar	Wed	1530 – 1720	Initializing project planning workspace	*GenAI application: Notion AI (Project planning)
9	L1	29 Mar	Fri	Mid. tom	n / Easter break	
9	LA1	3 Apr	Wed	whu-teri		
9	L1	5 Apr	Fri	1530 -		
10	LA1	10 Apr	Wed	1530 – 1720	Project plan first look	

10	L1	12 Apr	Fri	0900 - 1050	AI-enhanced Project Management	*GenAI application: Notion AI (Kanban board, progress monitoring)	
11	LA1	17 Apr	Wed	1530 – 1720	Project plan revised		
11	L1	19 Apr	Fri	0900 - 1050	Industry-standard proposal case study	*GenAI application: Notion AI (Proposal generation)	
12	LA1	24 Apr	Wed	1530 – 1720	Individual group consultation		
12	L1	26 Apr	Fri	0900 - 1050	Final remarks + Individual group consultation		
13	LA1	1 May	Wed	Labor Day			
13	L1	3 May	Fri	0900 - 1050	Final Presentation (1)		
14	LA1	8 May	Wed	1530 – 1720	Final Presentation (2)		
14	L1	10 May	Fri	0900 - 1050	Learning Reflection		

### 25 Sessions in total

\*GenAI applications:

- HKUST ChatGPT / Poe,
- Notion AI,
- Microsoft Co-pilot,
- Gamma.app,
- UXPressia,
- Miro / Figjam

#### Sample course activities

#### **GPT-ENHANCED REFLECTIVE WRITING**

On top of the reflection on Facebook:

- Send a copy to ChatGPT with the following prompt: "How can I deepen the learning of the following reflection?"
- 2. Discuss further on one particular question / quote / reference raised by ChatGPT

careful in any er

Id tap into in order to find a deeper sense of

igs include "Drive" by Daniel H. Pink, "Th

ing questions:

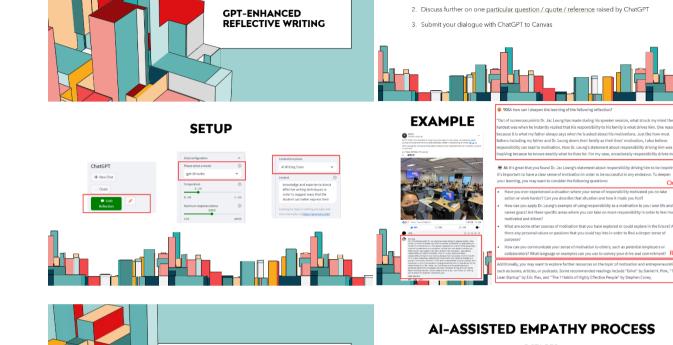
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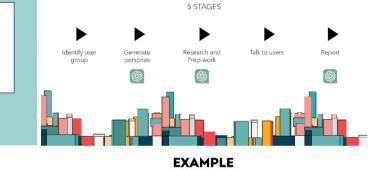
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Questions



AI-ASSISTED EMPATHY

PROCESS



#### EXAMPLE

My target audience is to help individuals with ADHD kids to learn better

Persona	Max	Lily	Owen	Ava
Age	10	8	12	9
ADHD Diagnosis	Positive	Mild	Positive	Positive
Main struggle	Sitting still	Easily distracted	Time management and organization	Following directions
Coping mechanism	Fidget toys	task timers	Color-coding checklists	verbal reminders
Learning style	Kinesthetic	Visual	Auditory	Auditory
Hobby/Interest	Football	Drawing	Reading	Listen to music

My target audience is to help individuals with ADHD to learn better.



I want to create 5 example personas for ADHD young students. The design thinking project aims to help them better focus when studying, please tabulate into several columns with objective and observable characteristics of the personas

#### **AI-ASSISTED EMPATHY PROCESS**

**AI-ASSISTED EMPATHY PROCESS** 4. TALK TO USERS 3. RESEARCH AND PREP-WORK Use the generated results from Stage 3 Use a mix of ChatGPT & traditional search # of results Media: Recent incident/development (2-page summary) 1 interviewer + 1 observer 5 interviewees >30 participants (target user + relevant stakeholders) approx. 10 questions Pick 2 out of 3 ISO strategies and generate: Interview: Interview protocol (adaptive) Key observation indicators 1 observation Open/Closed-ended survey • Survey: Document the process Observation Observation notes template

# **Recommended Reading / Further Reading**

# AI and Design Thinking

#### Readings

https://vincenthunt.medium.com/design-thinking-and-ai-enhancing-user-centered-design-with-chatgpt-ddd6214f03e6 https://www.linkedin.com/pulse/powering-innovation-new-era-ai-infused-design-thinking-winston/ https://builtin.com/design-ux/ai-design-thinking https://www.linkedin.com/pulse/impact-artificial-intelligence-design-thinking-arya/ https://ts2.space/en/how-ai-is-empowering-design-thinking-to-reach-new-heights/ https://ts2.space/en/the-rise-of-ai-enhanced-design-thinking-what-it-means-for-the-future-of-design/

#### Toolkits

https://dschool.stanford.edu/resources/i-love-algorithms https://aixdesign.co/shop/p/cards-digital

# **AI and Project Management**

#### Readings

https://hbr.org/2023/02/how-ai-will-transform-project-management https://www.spiceworks.com/collaboration/project-collaboration/guest-article/how-ai-transforms-project-management/ https://catware.io/blog/ai-powered-project-management-an-ultimate-guide/ https://startups.co.uk/project-management-software/ai-in-project-management/ https://moonello.com/blog/top-6-ai-powered-project-management-tools-2023/ https://www.aidisruptor.ai/how-to-leverage-ai-tools-for-efficient-project-management/

#### Toolkits

https://ayanza.com/blog/ai-project-management-tools (similar: https://clickup.com/blog/ai-project-management-tools/)

# AI in EduTech

#### Readings

https://www.forbes.com/sites/theyec/2023/02/21/ai-in-the-classroom-pros-cons-and-the-role-of-edtechcompanies/?sh=a100f3afeb46 https://www.financialexpress.com/business/blockchain-the-impact-of-artificial-intelligence-in-the-edtech-industry-3161299/ https://www.edtechdigest.com/2023/05/26/the-impact-of-ai-in-edtech/ https://www.linkedin.com/pulse/how-artificial-intelligence-disrupting-edtech-shahjahan-chaudhary/ https://joshbersin.com/2023/04/edtech-is-going-crazy-for-ai/ Micro learning - Learning in the Flow of Work: The Time is Now | Josh Bersin | Talent Connect 2018 https://www.youtube.com/watch?v=ZpjbileXEWg

# **Related online courses**

Coursera: AI and Design Thinking for Creativity. <u>https://www.coursera.org/specializations/creativity-ai</u> HKUST CEI: <u>https://cei.hkust.edu.hk/en-hk/education-innovation/generative-ai-education</u>